

The Council is committed to giving you efficient and effective services for your business growth.

OUR VALUES

- 1  RESPECT
- 2  COMMITMENT AND DEDICATION
- 3  PROFESSIONALISM
- 4  EXCEPTIONAL COMMUNICATION
- 5  HONESTY
- 6  ACHIEVEMENT



NO GIFT POLICY



With this commitment, we have imposed a “No Gift Policy” whereby our employees are not allowed to receive or exchange gifts with current or potential customers and all business associates. This is to prevent any conflicts of interest in our business dealings

SERVICE DELIVERY

Service	Response time
Issuing of Certificate	Maximum 2 working days
Project Registration	1 working day
General service complaint	1 working day
Formal written complaints	Maximum 2 working days



If you are not satisfied with the service rendered to you, please contact us on our customer care channels

Cell Phone Number: 7670 0207

Email: customercare@cic.co.sz

State your name, contact details and the person who assisted you.